



Survivor and Casualty Assistance Resources

MILITARY LIFE CYCLE

ONLINE RESOURCE GUIDE

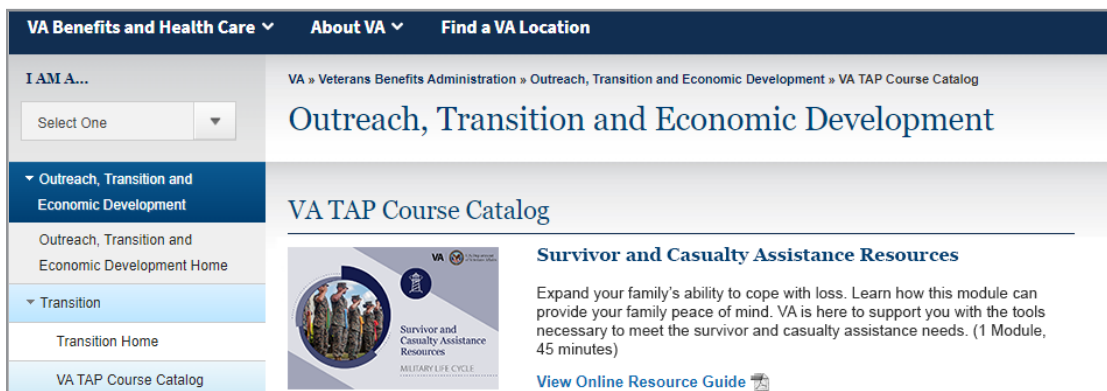
The Survivor and Casualty Assistance (SCA) Resources module presents an overview of the benefits and services available to survivors of active-duty Service members and Veterans. This Online Resource Guide (ORG) provides you with web links to important resources related to the course.



VA TAP ONLINE COURSES

The VA TAP Course Catalog is a comprehensive resource that includes information about all VA TAP course offerings, direct links to on-demand web-based trainings and downloadable resource materials.

To access these courses, navigate to the [VA TAP Course Catalog](#). You may also scan the QR code at the top of this page. Then, select from the list of courses available in the VA TAP Curriculum.



RESOURCES

Key VA Resources

The VA.gov website offers current resources, tools and contact information for all VA benefits and services that may be available to Service members, Veterans, their families, caregivers and survivors.

- [VA Home Page](#)



- VA benefits hotline: 1-800-827-1000
 - Hearing impaired: 1-800-829-4833
 - Technical Support: 1-800-983-0937
- [VA Regional Offices](#)



- [VA Office Locations](#)
- [Fraud Prevention \(pdf\)](#)

Survivor Eligibility

- [Survivor Journey Map \(pdf\)](#)



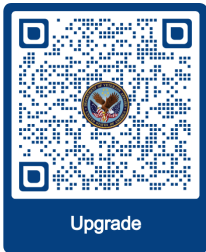
- [Survivor Benefits and Services for Veterans and their Families Guide \(pdf\)](#)
- [VA Caregiver Support Program](#)
- [Federal Benefits for Veterans, Dependents, Survivors, and Caregivers \(pdf\)](#)

Documentation Needed for VA Benefits

- [Request your military service records \(including DD214\)](#)



- [How to Apply for a Discharge Upgrade](#)



VA Benefits and Services

- [Office of Survivors Assistance](#)
 - Email: officeofsurvivors@va.gov



- [VA benefits for spouses, dependents, survivors, and family caregivers](#)



- [Office of Survivors Assistance FAQs](#)

- If you wish to speak directly to a VA representative, contact VA:
 - Burial, DIC, Survivors Pension or other benefits: 1-877-294-6380
 - VA headstones and markers: 1-800-697-6947
 - Bereavement counseling: 1-202-461-6530
- [State Departments of Veterans Affairs Office Locations](#)



National Cemetery Administration (NCA)

- [National Cemetery Administration](#)
 - Bereavement Services information through the MYVA411 main line: 1-800-698-2411
 - Scheduling Office: 1-800-535-1117
- [VA burial benefits and memorial items](#)



- [Pre-need eligibility for burial in a VA cemetery](#)



- [VA Survivors and Burial Benefits Kit \(pdf\)](#)

Veterans Health Administration (VHA)

- Health Care line: 1-877-222-VETS (8387)
- VA Inspector General: 1-800-488-8244

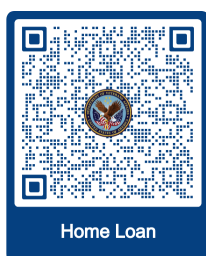
- [CHAMPVA](#)



- [CHAMPVA Eligibility](#)
- [Pharmacy Benefits](#)

Veterans Benefits Administration (VBA)

- VBA Support line: 1-800-827-1000
- [About VA DIC for spouses, dependents, and parents](#)
- [VA Survivors Pension](#)
- [Veterans' Group Life Insurance \(VGLI\)](#)
- [Bereavement Counseling at Vet Centers](#)
 - Phone: 1-877-927-8387
- [Beneficiary Financial Counseling Service and Online Will Preparation](#)
 - Phone for Servicemembers' Group Life Insurance (SGLI), Family Servicemembers' Group Life Insurance (FSGLI), Veterans' Group Life Insurance (VGLI) beneficiaries: 1-888-243-7351
 - Phone for SGLI Traumatic Injury Protection (TSGLI) recipients: 1-800-428-3416
- Home Loan Benefits
 - [VA home loan programs for surviving spouses](#)
 - [How to request a VA home loan Certificate of Eligibility \(COE\)](#)



- [VA housing assistance](#)



- Education Benefits
 - [Survivors' and Dependents' Educational Assistance](#)
 - [Fry Scholarship](#)

Other Groups Ready to Support Your Family

- Veterans Service Organizations (VSOs)
 - [VA Accredited VSO Search](#)



- County Veterans Service Officers (CVSOs)
 - [State and County Veterans Service Officers](#)
 - [National Association of County Veterans Service Officers \(NACVSOs\)](#)
- [Tragedy Assistance Program for Survivors \(TAPS\)](#)
 - Phone: 1-800-959- 8277
- [DOD: Military OneSource](#)
 - Phone: 1-800-342-9647



- [Support After Loss: Resources](#)
- [A Survivor's Guide to Benefits: Taking Care of Our Families \(pdf\)](#)
- [Understanding the Role of the Casualty Assistance Officer](#)

- [Casualty Assistance](#)
- [Gold Star and Surviving Family Member Representatives](#)
- [The Days Ahead \(pdf\)](#)
- DOD: Military Compensation
 - [Integration with VA Benefits](#)
- TRICARE
 - [TRICARE Plans and Eligibility](#)